



ELECMEC
TRANSMISSIONS cc
CK 97/13485/23

SUPPLIERS OF ELECTRICAL AND MECHANICAL POWER TRANSMISSIONS

ELECMEC TRANSMISSIONS / THE NUT MACHINE COMPANIES / ELECMEC ENGINEERING & POWER

Reg no: 1997/013485/23

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3 Industria str

Polokwane

0699

Tel no: 015 297 1617

Reg no: 2017/439053/07

Vat no: 4530281783

67 Noord str

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6625

www.nutmachine.co.za

Reg no: 2010/439053/07

Vat no: 4900257462

18a Industria Str

Polokwane

0699

www.elecmecc.co.za

RETURNS POLICY & PROCEDURES

The following procedures must be followed, should you wish to return any goods.

1. Please phone the sales person with whom you placed the order and discuss the reason for return i.e.
 - a. Incorrect supply
 - b. Incorrectly ordered
 - c. Items wrong for application etc.
2. If the goods were correctly supplied and invoiced, a handling fee, normally between 15 – 25% as depicted by the supplier, will be charged to return the goods. An additional cost will be charged for transport back to supplier, and is subject to the weight of the product to be returned.
3. Goods will only be accepted back for credit on the following conditions:
 - a. Packaging is original and not opened and
 - b. Goods are in a saleable condition
4. No Buy – outs, specially manufactured panels, cable and or lamps will be accepted back for credit.
5. Please do not withhold payment for goods you wish to return. The moment the goods are back in our stores, complete with a valid return number, a credit will be passed and your account will be credited.
6. No exceptions will be made, and goods arriving in our stores without return for credit number, will be shipped back to the customer on their expense.